

The New Zealand LIFT FAX

The New Zealand Lift Fax is produced bi-monthly for the NZ lift industry. Just send your email address to LEC to subscribe.

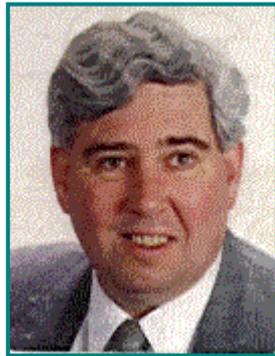
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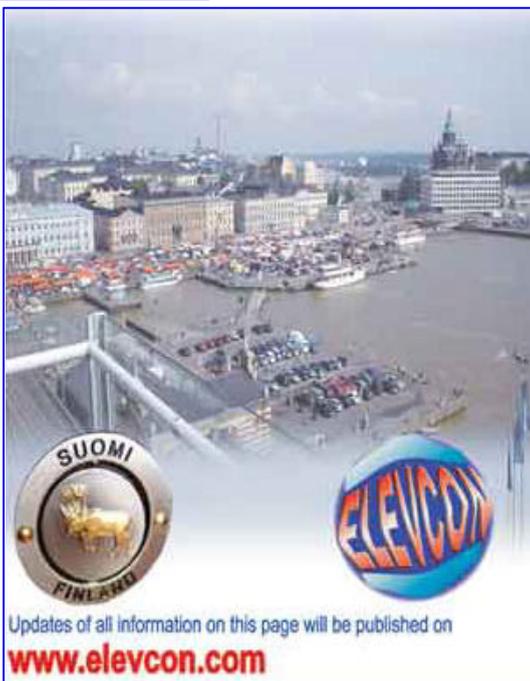
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WHAT'S GOING UP or DOWN THIS MONTH

ELEVCON Helsinki 19th to 22nd JUNE 2006

See www.elevcon.com for full details.



EDITORIAL.

LIFT INDUSTRY SUPPORTS CBIP:

As we should all be aware, the Department of Building & Housing (DBH) is contemplating both the Building Code and Licensed Building Practitioners (LBP) in their push toward filling in the gaps in the Building Act 2004 before 2009.

From a lift industry point of view, the ramifications of these changes could secure an efficient, competent certification for lifts (D2 equipment) under the Consent and Compliance Schedule process in NZ, or end up a bureaucratic overhead that sounds good in press releases and is endorsed by the professional institutions, but stymies competent, safe lift inspection.

The NZ Certification Board for Inspection Personnel (CBIP) lift inspector qualification, now overseen by the Australian Institute of Non-Destructive Testing (AINDT) certification body, is at present expanding its examination panel to provide a highly experienced industry representative panel in the hope of ensuring competent inspectors are retained in NZ.

With DBH recognition and backing, the lift industry could be proactive in ensuring NZ a sound certification structure using the present CBIP to enhance the governance process in this area of the industry, so obviously overlooked during the privatisation of certification with introduction of the 1991 Building Act.

At present the CBIP board is considering new nominations to expand its lift exam panel from within the lift industry, and has received excellent support from all the major companies, KONE, Otis and Schindler.

LEC is a present member of this panel, and has encouraged the South Island IQP Registration body in its recognition of the CBIP certification under the 1991 Building Act, as a sound, representative inspection interface for both the industry and Government in NZ.

Elevator Expo – Orlando Florida Sept 11-14 2006:

The National Association of Elevator Contractors 57th annual convention and World Elevator

Expo III is set to go on **September 10th to 14th** in beautiful Orlando Florida.

The Expo is only for three days beginning on the **12th** but you are most welcome to attend the conference.

Billed as the Largest Vertical Transportation event in North America, this is a not to be missed elevator industry event if heading up that way.



AROUND THE NZ LIFT INDUSTRY:

What's it all about? - Schindler:

One may ask!

It's "A Big Thankyou Weekend" to all staff in recognition of a successful year and the contributions made by everyone. A time to meet outside office hours to relax and get to know one other from another perspective.

THESE REPORTS ARE PUT TOGETHER BY INDIVIDUAL COMPANIES TO ASSIST COMMUNICATION WITHIN OUR INDUSTRY:

My undercover reporter says the weekend was a great success and Staff still speak of the event weeks later. *With all the changes of late in the industry, it's heartening to see a spirit of fun & camaraderie still endures . . .*

Memorandum

To: All Schindler Employees / Partners

Subject: Rotorua - "A Big Thank You" To All Staff

Itinerary

May 12th to May 14th

Friday – 12th May

Make own way to Millennium Hotel in Rotorua (map will be provided closer to the time of where the accommodation is). The afternoon is free for you to relax and have a couple of quiet ones in the bar.

Friday night – BBQ & quiet taken to venue.



Saturday – 13th May

Meet downstairs at 8.30am in the conference room where we will be put into our teams for the day. Lunch will be provided (this is all off-site). We will be returned back to the Millennium at approx 5.00pm where you can relax before the big dinner.

Saturday night – theme night "Roaring Twenties"

meet in the bar at 6.15pm, in your "costume" to be taken to the venue for the evening (dinner will be held at the hotel).



Sunday – 14th May

Free day – make your own way back home again.



Changes at Otis:

The future looks strong for Otis New Zealand with some great talent coming into the business in the past 18 months. After a period of departures of Otis trained personnel to other entities within the industry and elsewhere, there is now a strong team across each of the divisional areas in New Zealand taking on the new challenges facing the elevator industry here. Recently appointed New Zealand Regional General Manager,

SCOTT MILLER



Scott Miller remarked "With appointments at Management level and a rejuvenation of our field graduate program across New Zealand we have brought in a diverse new range of skills to complement the retained experience in our workforce. It is great to see the Generation Y's working with and learning from the Baby Boomers. The industry is desperate for new talent, and we are proud to be leading the way in investing for the future."

Otis has reverted to a management structure of three branch managers reporting through to the General Manager, with the Branch Managers being; **Scott Clenaghan** in Auckland, **Mike Jennings** in Wellington, and **Jonathan Lewis** in Christchurch.

It's a great mix of talents with Scott coming through the field in Otis Australia and adding a successful stint in new equipment sales to his industry résumé. Jonathan has



JOHNATHAN LEWIS

recently moved his family from England to sunny Christchurch, and brings with him a diverse range of new ideas via six years in Otis UK in various product and sales management positions. Mike achieved 30 years service with Otis last year, and his industry technical experience rounds off a strong team.

"We have placed added focus on the Management of our Maintenance and Repair business in 2006 with **Peter Casey** (Auckland), **Murray Fowke** (Wellington) and **Dave Johnstone** (Christchurch) accepting greater responsibility"

Miller said. "These three gents have over 60 years combined Otis experience in New Zealand, and they all understand the importance of strong customer service and communication".

Scott Miller added "2006 is the start of the next epoch at Otis NZ, and while our products remain strong and innovative, it is our people that will bring us the greatest success. We foster a learning environment via our Company funded training policy and we are assisting our people with life skills training particularly in areas such as communication techniques and problem solving".

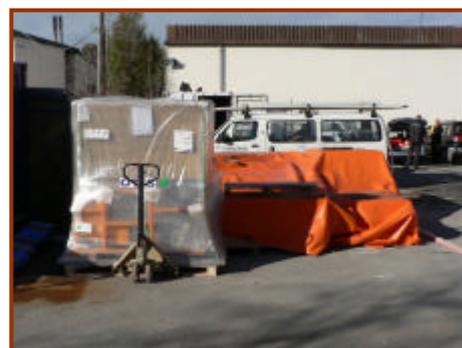
Some notable recent departures from Otis include **Peter Loader** in Christchurch and **John Andrews** in Wellington. Both are off on new adventures, with Peter taking his family on the trip of a lifetime over to the UK, and John taking a well-earned break after many great years at Otis. We wish them both well and look forward to seeing them around again soon.

Otis on Site - CDHB Diabletes Building:

The new Diabetes building on Hagley Avenue and St Asaph Street Christchurch, is well on program says Fletchers



Construction's site manager Simon Chambers, and that means a clean shaft all ready to go, which will please Dave Martin who is to install the 4 level 1.0m/sec 13 person Otis Gen2™. The Building will provide the Canterbury District Health Board with an all purpose built Diabetes facility, and a secure patient 24hr dialysis facility.





KONE Wellington Restructures:

Kone introduces its Wellington Branch two team leaders in Karl Drahohs and Darren Blackhurst.

The two teams are lead by Karl overseeing the CBD and Darren Blackhurst responsible for the metropolitan areas of the NZ Capital City, Wellington.



Karl brings 12 years of elevator industry experience to the team and has always provided technical support fro the Wellington region. He has been involved in aspects of elevator repair, maintenance and tuning. Karl is

experienced in modernization and new lift installation so his expansive knowledge of lift and escalator systems is critical to the goal of improving service delivery.



Darren is new to KONE but has 18 years experience in the elevator industry. He has worked on all types of lift and escalator equipment throughout the UK and NZ and brings a wealth of experience to assist Karl and the local maintenance technicians.

We are pleased to have him onboard.

The combined experience of Karl and Darren is substancial. They will work together and draw on each others experiences to ensure that they achieve the branches goal of improved service delivery to all customers.

Local Manager Russell Appleton is keen to emphasis that KONE is not just local experience, but that they have a great national and international support network in their Technical Support Group (TSG). Should it be necessary, they are able to bring these people in for further support and training of local staff.



KONE CALLING:

Kone is constantly reviewing performance looking for areas that allow them to improve their daily service

delivery. They see communication as critical in business today and while they are addressing part of this through regular customer updates, they recognize the ability to contact the KONE Call Centre can be delayed at times. They have therefore addressed this through the introduction of two new 0800 numbers.

They see every customer call as important, and so have split these into 2 categories to priopise them. Calls from lift cars generally relate to passenger entrapment therefore they must take priority, as I'm sure everyone agrees. Calls from outside the lift are usually to report breakdown, so these will be answered next.

First of all the number to report faults on is changing to :-
0800 KONE (0800 77 5663).

In conjunction with this, all lift phones will be programmed to a different number where possible.

Obviously there are a large number of makes and models of phones and some connections are 'hot lines', so KONE personnel will contact property owner should any assistance be needed.

Currently KONE is reprinting alarm labels to reflect these changes and are looking forward to a substantial improvement in this area of service.

WORLD NEWS FROM ELENET®

STUDENTS INJURED IN ESCALATOR ACCIDENT:

Twelve students from Vermont were reportedly injured while riding an escalator on a field trip. The incident occurred May 5 at the convention center in Ocean City, Maryland when the escalator reportedly lost power, causing the students to fall. Witnesses said there were about 25 students on the escalator at the time, many carrying musical instruments for the music festival they were attending. The incident is being investigated.

HITACHI DEVELOPS HIGH-SPEED/HIGH-CAPACITY ELEVATOR:

The development of a large-capacity 300-kw AC motor has enabled Hitachi Ltd. to create an elevator with a 5-ton capacity that can travel at 600 mpm. The company plans to market this high-speed elevator in high-rise buildings, particularly in China, where it believes there is a market for efficient building-transportation systems. Plans call for the core components of the system to be manufactured in Japan and assembled by Hitachi's joint venture in China.

BUILDING CODE REVIEW:

As announced in the Editorial, the latest DBH press release through the Minister of Housing, the Hon. Clayton Cosgrove, has announced the release of a discussion document as part of the Building Code review.

This process is to supposedly review the Code, but from the documentation provided, replace and rename everything to open up a whole new array of bureaucratic experts is probably closer to the reality. It has taken 12 years or so under the 91 Act; a third of the size, for some to get a grasp on the original document, and I still have TA's (BCA's) interpreting it to suit their own misunderstandings let alone those within the industry.

Yes there was need for clearer process in areas of the Code, but the main problem was people not using the processes already detailed in the 1991 code, and using their ignorance to cop out of taking responsibility to understand it. Any issues have been consistently discussed and identified since introduction of the 1991 Act, but to rename everything with subtle changes begins the whole confusion over again. A cynic would suggest confusion enables bureaucrats who have both time and access to funds at their hands, to consider all ramifications of each change, and under the guise of these reviews, substantiate their own existence.

I say again, the Building Act is about empowerment of those responsible at the workplace to participate in the process of Governance, not to empower the bureaucrat to run rough shod over those who wish to achieve excellence in their workplace. The key word is TRUST.

For a start, the rewording makes it that much more difficult to comprehend at first, but the base structure regarding lifts hasn't changed significantly. That begs the question, are we updating and improving, or is this opportunity being commandeered by just adding multiple more words to appease those who wish to reflect a building industry that can be seen as politically correct.

These are the reasons for my concerns with the direction being 'press released', but that aside, the reality is that we are a democracy and the powers to be in our society have led us down this path, and so how do we best participate.

Do you remember the present Code started with 8 sections - **A – H**, 37 performance objectives of which **Access** contained two: **D1 Access Routes** and **D2 Mechanical Installations for Access**.

Now in the new restructure there are only **4** replacement sections:-

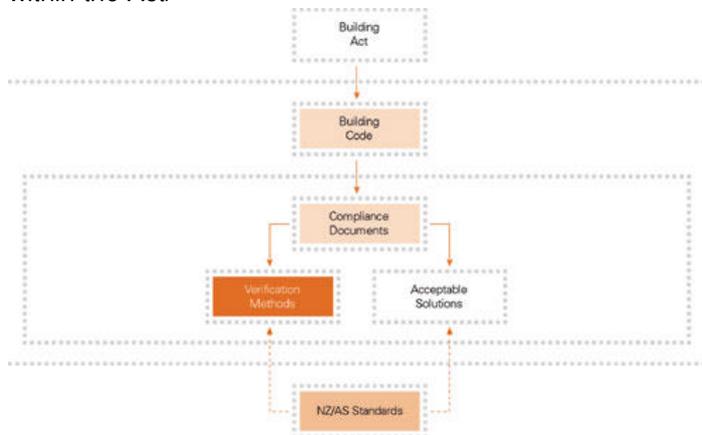
Safety - Health - Wellbeing - Sustainable Development: But these come with **15** sub-sections forming a total of **179** performance objectives.



And so the relevance of this document reflects in a first stage restructure of the performance requirements and expansion of the verification methods. These are now to be known as:-
 D1 Under **Safety in Use** as **SO3.6.1 – Mechanical Installations eg. Lift, Escalators, Cable cars, Moving Walks**.

D2 Under **Wellbeing** as **WO1.1.1 – Access Routes** and **WO1.1.3 - Mechanical Installations for Access eg. Lifts, Escalators, Cable cars Moving Walks**.

The below diagram depicts the structure of the Building Code within the Act:



Have a look and even make your comment by accessing the following hyperlink:

<http://www.building.govt.nz/publish/subjects/code/bcrevie-w-news.php> You can download a copy or if you would prefer a hardcopy, please phone the DBH on 04 471 0798.